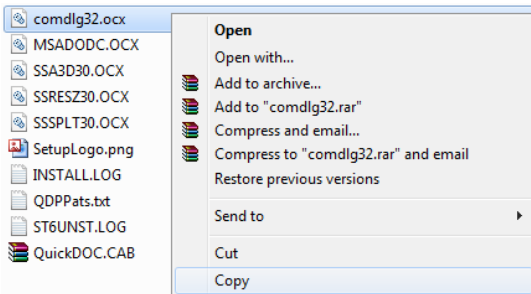# *QuickDOC OCX Registration*

If installation has been completed and all steps followed but QuickDoc will open correctly and shows "Error 91", you may need to manually register a couple .dlls or .ocx files.

To check if this is required, open the QDPortal folder and count the number of items therein. The correct count is 18. If you find 16, check to see if the following .dlls exist:

       -wsock32.dll
       -IPHLPAPI.dll
       -Comdlg32.ocx

If these aren't there, you will need to register one or all of them.

First, copy the file name (example) "**comdlg32.ocx**" from within the QDPortal folder.
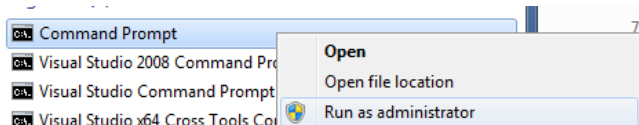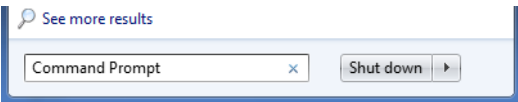

       If you are working with a Windows 7 32bit machine, *PASTE* it into c:\windows\system32(it might be c:\windows\system, try system32 and let me know what happened or just go ahead and paste in both)
If you are working with a Windows 7 64bit machine, *PASTE* it into c:\windows\sysWOW64

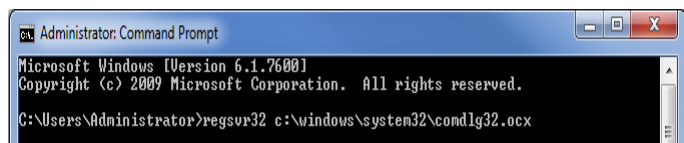Open up the **Command Prompt**, making sure to "*Run as Administrator.*"

If 32bit, type in EXACTLY:
Regsvr32 c:\windows\system32\comdlg32.ocx
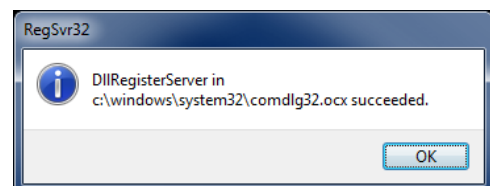
       Space after Regsvr32

If 64bit, type in EXACTLY:
Regsvr32 c:\windows\sysWOW64\comdlg32.ocx

Press enter, and you should receive a message that says the following: If you receive a message that says it failed to register then reopen the command prompt and make sure that it was typed correctly. Once it has been registered, test it by opening QuickDoc. You should no longer see that message.

If pasting comdlg32.ocx into sysWOW64 doesn't work, try pasting it into system32 even if you are running a 64bit machine. If it still doesn't work, remember to run Command Prompt as an *administrator*, even if it says that you are logged in as an administrator. (*This may also concern admin rights*).